

CISCO IP PHONE 8800 SERIES

Cisco IP Phone 8865

CP-8865-K9

The Cisco IP Phone 8865 is an enterprise-class IP video phone combining 720p HD video, wideband audio, a 5-inch 800 × 480 color display, five programmable line and feature keys, Gigabit Ethernet, Wi-Fi, Bluetooth, dual USB ports, and Cisco Intelligent Proximity for professional voice and video communications.

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720p

HD Two-Way Video

5"

800 × 480 Color Display

10/100/1000

Gigabit Ethernet Switch

802.11ac

Wi-Fi Connectivity

PRODUCT OVERVIEW

Enterprise Voice and HD Video Collaboration

The Cisco IP Phone 8865 is designed for business users who need advanced voice communications together with desktop HD video. It supports flexible wired and wireless connectivity, mobile-device integration, USB peripherals, and optional key expansion for high-volume call handling.

720P

HD Video

720p HD two-way video with H.264/AVC provides a professional desktop video-calling experience.

5K

Five Programmable Keys

Five programmable line and feature keys support directory numbers, speed dials and common call functions.

1G

Gigabit Ethernet

The integrated 2-port Ethernet switch supports 10/100/1000BASE-T connectivity for the phone and a co-located PC.

Wi-Fi

Dual-Band Wi-Fi

Integrated 802.11a/b/g/n/ac wireless networking provides an alternative to wired Ethernet deployment.

USB

Dual USB Ports

Two USB ports support compatible headsets and can provide charging power for personal mobile devices.

SEC

Enterprise Security

Security features include secure boot, 802.1X, TLS, SRTP, certificate mechanisms and encrypted configuration files.

01 / TECHNICAL SPECIFICATIONS

Cisco CP-8865-K9 Detailed Specifications

The specifications below are based primarily on Cisco documentation for the Cisco IP Phone 8865.

Manufacturer	Cisco Systems, Inc.
Product Family	Cisco IP Phone 8800 Series
Model	Cisco IP Phone 8865
Part Number	CP-8865-K9=
Product Type	Enterprise IP Video Phone
Video	720p HD, H.264/AVC
Display	5-inch widescreen VGA, 800 × 480, 24-bit color
Programmable Keys	5 line and feature keys
Ethernet	2-port 10/100/1000BASE-T integrated switch

Wi-Fi	IEEE 802.11a/b/g/n/ac
Bluetooth	Bluetooth 4.1 LE and EDR Class 1; HFP and PBAP
USB	2 USB ports
Headset	RJ-9, USB, Bluetooth; auxiliary/EHS support
Audio	Wideband audio with multiple codecs including G.711, G.722, G.729, iLBC, iSAC and Opus
PoE	IEEE 802.3af/802.3at and UPOE; PoE Class 4
Local Power	Cisco IP Phone Power Cube 4 for non-PoE deployments
Call Control	Cisco Unified Communications Manager and supported Cisco collaboration platforms; deployment support varies by firmware/platform
CUCM Licensing	Enhanced User Connect License (UCL) required to connect to Cisco Unified Communications Manager
Security	Secure boot, secure credential storage, device/image authentication, 802.1X, TLS, SRTP, HTTPS, SSH and SSL VPN client
Network Protocols	SIP, SDP, IPv4/IPv6, RTP, RTCP, DHCP/static IP, DNS, TFTP, HTTPS, VLAN, CDP, LLDP/LLDP-MED
Key Expansion	Up to 3 compatible key expansion modules; up to 113 line/feature buttons in supported configurations

Wall Mount	Supported with optional wall-mount kit
Physical Dimensions	228.78 × 257.34 × 98.39 mm (H × W × D), excluding foot stand
Weight	1.35 kg (2.97 lb)
Operating Temperature	0 to 40°C (32 to 104°F)
Operating Humidity	10% to 90%, noncondensing
Color	Charcoal

02 / DEPLOYMENT

Compatibility, Licensing and Deployment

The CP-8865-K9 supports enterprise Cisco collaboration environments and can be deployed through wired Ethernet or integrated Wi-Fi. For Cisco Unified Communications Manager deployments, Cisco specifies an Enhanced User Connect License. Exact firmware and call-control compatibility should be checked against the target environment before procurement.

Wired or Wireless

Use Gigabit Ethernet for conventional enterprise deployment or integrated 802.11a/b/g/n/ac Wi-Fi where wireless deployment is appropriate.

Mobile Integration

Cisco Intelligent Proximity can integrate supported mobile-device calling and contact/call-history functions with the desk phone.

Expansion

Up to three compatible expansion modules can extend line and feature access for reception, executive and high-call-volume roles.

Power

PoE is supported for network deployments; Cisco Power Cube 4 is the local-power option for non-PoE installations.

03 / PROCUREMENT

Lifecycle and Ordering Note

Cisco has announced the end-of-sale and end-of-life of the IP Phone 8865. The Cisco EOL bulletin lists April 26, 2025 as the end-of-sale date, July 26, 2025 as the end of software maintenance releases, July 27, 2027 as the end of vulnerability/security support, and July 31, 2030 as the last date of support. Availability therefore depends on existing channel inventory and commercial stock.

Important: Verify firmware, call-control compatibility, licensing, condition (new/refurbished), warranty, stock availability and support requirements before ordering.

04 / PACKAGING

Dimensions, Weight and Shipping Information

Cisco publishes the phone's product dimensions and net weight, but retail-carton dimensions and shipping weight are not specified in the Cisco data sheet cited above. The following packaging figures are reported by third-party retailers and should be treated as indicative rather than official Cisco packaging specifications.

Product Dimensions	228.78 × 257.34 × 98.39 mm, excluding foot stand
Product Weight	1.35 kg

Reported Package Dimensions	Approx. 28 × 28.5 × 12 cm (third-party retailer data)
Reported Package Weight	Approx. 1.66–1.80 kg (third-party retailer data; varies by seller/packaging)

05 / USE CASES

Where Cisco CP-8865-K9 Fits Best

Executives and Managers

HD video, mobile integration, programmable keys and premium connectivity suit users who need richer desktop collaboration.

Reception and Front Desk

Key expansion support makes the platform suitable for users managing many extensions, speed dials and call functions.

Enterprise Offices

Gigabit Ethernet, Wi-Fi, PoE, security and Cisco collaboration integration support structured enterprise deployments.

06 / NEXOGET

Before You Order Cisco CP-8865-K9

Because this model has reached Cisco end-of-sale, procurement should focus on exact part number, stock condition, firmware/platform compatibility, licensing and remaining support requirements. Contact NexoGet for availability, commercial quotation and delivery information.

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Need a quote for Cisco CP-8865-K9?

Contact NexoGet for pricing, availability, configuration and shipping details.

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